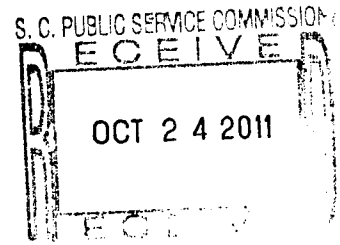




233032
2006-183-C



October 21, 2011

Ms. Jocelyn Boyd, Chief Clerk and Administrator
SC Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29210

RE: 3Q2011 Service Quality Reports for CLEC Operations

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

FTC Diversified Services, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandra Moore".

Sandra Moore
External Affairs & Regulatory Analyst



October 21, 2011

Ms. Jocelyn Boyd, Chief Clerk and Administrator
SC Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29210

RE: 3Q2011 Service Quality Reports for ILEC Operations

Dear Ms. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

Farmers Telephone Cooperative, Inc. is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Moore". The signature is fluid and cursive, with the first name "Sandra" and last name "Moore" clearly distinguishable.

Sandra Moore
External Affairs & Regulatory Analyst